

JOB DESCRIPTION

Job Title	Sr. Engineer / Assistant Manager - Enterprise applications
Division / Department / Function	ICT - Operations
Approved By (Immediate Supervisor)	Manager - ICT Enterprise Applications

1. JOB PURPOSE

To provide application support for existing Mission Critical Software System Integrations, BIAL Portal and Departmental application on Microsoft technologies and to develop new application using C#, ASP.Net, Sharepoint and MS SQL.

2. PRINCIPAL ACCOUNTABILITIES

Accountabilities	Major Activities
<p>To build, Test and Deploy quality software solution and provide application support meeting the predefined SLA.</p>	<ul style="list-style-type: none"> • Analyze and transform business requirements into technical specifications • Scope validation and develop Integration projects • Build enterprise application on Microsoft .Net platform • Migrate existing application to newer version on Microsoft Windows SharePoint Team service, etc • Create eForms / web Forms / Work Flow • Trouble shooting and maintenance of custom developed software • Evaluation of software products and building proof of concepts • Contribute towards SDLC process standardization / Comply with set standards

3. MAJOR CHALLENGES

Providing support and solving issues arises after office hours
Meeting the SLA for mission critical application
Work in shift on need basis.

4. INTERACTIONS

Internal Interaction

To interact with various stakeholders within BIAL to gather the requirement
Working with assigned department to provide application support on daily basis

External Interactions

Interaction with vendors to raise, follow up and close SR whenever there is an issue related to respective application or tools.

Provide necessary inputs to solutions integrators and closely working with them for newer implementation

5. DIMENSIONS

Financial Dimensions

- To design and develop cost effect Software solution for BIAL within the specified timelines.

Other Dimensions

- NA

6. SKILLS AND KNOWLEDGE -

Required Skill Set:

- Hands on experience in building and managing integrated web solutions using Microsoft SharePoint Team services and Sharepoint server.
- Knowledge of integration patterns and industry best practices
- Good in .Net Framework, App Domain, XML web services, Remoting, windows services, Caching, Security
- Knowledge of Multithreading, authentication, authorization, error handling, transaction management and deployment of SharePoint sites
- Knowledge of RDBMS (Oracle, MS SQL, DB2)
- Experience in setting up server software for development and test purpose
- Exposure to any software development tools for version control and change management

Desired Skill Set:

- Knowledge of OOAD
- Experience in building Logical and Physical architecture diagrams
- Exposure to work flow automation, Ajax and DHTML
- Integration experience with leading social media and networking sites
- Development knowledge on Java, JSP and WebSphere Process Server is a plus.

Personality traits:

- Excellent conceptual and analytical thinking
- Ability to handle most unique and critical situations without supervision
- Writes / Communicates clearly, succinctly and effectively
- Actively participates in team discussions and activities
- Listens to team members and communicates in professional way with colleagues
- Passion to deliver quality service with effective time management
- Display a positive attitude, respect for colleagues and proactively contribute to achieving the best working environment

Educational Qualifications

- BE / B.Tech / MCA or equivalent from a reputed University with a preference to IT related discipline

Relevant and total years of Experience

Sr. Engineer: 3 - 6 years of hands on design and development experience in Microsoft .Net, of which at least 2 years on Microsoft Sharepoint, C#, MS SQL and ASP.Net technologies. Knowledge on Java technologies

Asst. Manager: 6+ years of hands on design and development experience in Microsoft .Net, of which at least 3 years on Microsoft Sharepoint, C#, MS SQL and ASP.Net technologies. Knowledge on Java technologies is a Plus